





The following changes to Department of Transport (DoT) services at the Shire of Shark Bay will occur from **7 August 2023 until further notice**.

- Services will be available from 10am-1pm and 1:30-3pm Monday to Friday** (unless otherwise noted)
- Computer Hazard and or Theory Learners' tests must be conducted **before** 2:30pm

The following services will now only be available online using a **DoTDirect** account

- Apply for Refunds
- Auxiliary Plate Order
- Block your licence if lost
- Boat Renewal/Registration
- Vehicle Registration/Renewal
- Licence Renewals No Photo Required
- Look up demerit point information
- Order Personalised Plates

- Personal Detail Update
- Print a Copy of a Vehicle Licence Document
- PTV Applications
- Register an Organisation
- Replace my licence (transport.wa.gov.au)
- Temporary Moving Permits
- Vehicle Transfer

You can register for a **DoTDirect** account using one of the following steps;

- Visit <u>DoTDirect</u> and register with your driver's licence and vehicle details.
- Call 131156 and request a registration code to be mailed in the post.
- Visit the shire office from 10am-1pm and 1:30-3pm Monday to Friday** and request a registration code (please bring your ID)

If you do not have access to your own computer, please visit the Shark Bay Resource Centre who have computers available to use.

The following services will still be available in person at the Shire offices

- ✓ Drivers Licence Applications
- ✓ Deceased Estate Transfers
- ✓ International Driver Licence Transfer
- ✓ Interstate Driver Licence Transfer
- **✓ Learner Permit Applications**

- ✓ Licence Renewals Photo Required
- ✓ PDA Tests
- ✓ Plate Return
- ✓ Plate Swap
- ✓ Shark Bay Plate Order

If you have any difficulties or need assistance using **DoTDirect**, please call **131156**.

For more information or to sign up to a <u>DoTDirect</u> account, please visit <u>DoTDirect</u> (transport.wa.gov.au)

Please note, Shire staff are not able to answer DoT questions over the phone.

Thank you for your patience while we work through these changes.

Dale Chapman

Chief Executive Officer

12 July 2023

**unless otherwise noted – please check notice board for unexpected closures